

## **BASTIAN BEACH - RESTAURANT T&C**

### **BASTIAN BEACH - RESTAURANT TERMS AND CONDITIONS (2025)**

#### **RESTAURANT**

A reservation at the restaurant grants access to both indoor and outdoor dining areas, as well as the oasis zone. If, after your restaurant booking, you wish to access the beach club area, please consult our staff at the time - subject to availability and conditions.

Reservations are held for 30 minutes. After this time, the table will be released, and the reservation canceled, applying our cancellation policy.

Reservations guarantee the table for a maximum of 2 hours.

To modify your reservation, obtain more information, or resolve any questions, please contact us via email ([reservas@bastianbeach.com](mailto:reservas@bastianbeach.com)) or by phone at +34 647 612 739.

#### **CANCELLATION POLICY**

By making a reservation, you have provided your credit or debit card details as a guarantee. No cancellation fee will be charged if we are notified at least 24 hours in advance.

In case of a late cancellation (less than 24 hours before the reservation), we reserve the right to charge EUR20 per guest (10% VAT included) to the credit or debit card provided at the time of booking.

If you fail to show up and/or do not inform us of your cancellation, we reserve the right to charge EUR20 per guest (10% VAT included) to the credit or debit card provided.

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### **ACCESS POLICY**

Reservations or prepayment do not guarantee access to the venue. Bastian Beach may cancel a reservation or entry if it deems that the guest does not comply with club rules. In such cases, no refund will be issued.

We reserve the right of admission and permanence. Access will be denied to any person appearing intoxicated, carrying illegal substances, or disturbing the peace. No refunds will be made in such cases.

Minors under 18 may access the restaurant but must always be accompanied and supervised by a responsible adult.

Animals are not allowed in the venue. Exceptions will only be made for properly identified guide dogs, in accordance with current regulations.

Outside food or drink is not permitted.

It is strictly forbidden to bring alcohol, drugs, weapons, or dangerous objects into the venue.

Unauthorized photography or video recording is prohibited. To film inside the venue, please contact our marketing team at least one week in advance.

By entering the venue, you agree to be photographed or filmed and consent to the use of such material for commercial, advertising, or communication purposes, with no right to compensation or copyright claims.

At Bastian Beach Barcelona, we strive to offer a sophisticated and exclusive experience across all areas. To maintain an atmosphere aligned with our identity, we ask our guests to comply with the dress code. If not

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respected, the reservation will be canceled and the amount paid refunded. More information at:  
<https://bastianbeach.com/codigo-de-vestimenta>

### **FORCE MAJEURE**

In case of adverse weather conditions (rain or storms), customers with outdoor restaurant reservations may reschedule within the same year, subject to availability. To reschedule, please contact our reservations team.

In force majeure situations (such as natural disasters, terrorist acts, war, government orders, pandemics, quarantines, or national/regional emergencies), clients may reschedule their reservation, subject to availability and current rates on the new date.